Exhibit A

LIST OF DESIGNATED CONTACT PERSONS

a) issues related to processing this application

Monica Borne Haab Nowalsky, Bronston & Gothard 3500 N. Causeway Blvd. Suite 1442 Metairie, LA 70002 Ph. (504) 832-1984 Fx. (504) 831-0892

- b) consumer issues;
- c) customer complaint resolution;
- d) technical and service quality issues;
- e) tariff and pricing issues;
- f) 9-1-1 issues; and
- g) security/law enforcement.

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